## **CITY OF LOCKHART**

## **Request for Confidentiality of Personal Information Maintained by the City of Lockhart Utilities Department**

Personal information in your City of Lockhart Utilities Department customer account records (e.g., your address and telephone number) is generally considered public information under the Texas Government Code, Chapter 552 (Public Information Act). The social security number of a living person is confidential and may not be released in most cases.

The Texas Utilities Code, Chapter 182 (Rights of Utilities Customers), provides that a governmentoperated utility may not disclose personal information <u>if the customer requests that the government-</u> operated utility keep the personal information confidential.

Please Note: A request for confidentiality under Chapter 182 does not prohibit a government-operated utility from disclosing personal information in a customer's account record to: (1) an official or employee of the state, a political subdivision of the state, or the United States acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility, the state, a political subdivision of the state, or the United States; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation. A customer may rescind a request for confidentiality by providing the government-operated utility written permission to disclose personal information.

This form enables you to request confidentiality of your personal information under Texas Utilities Code, Chapter 182. If you wish to request confidentiality of your personal information, please check the box below, complete the information and sign on the lines below, and return this form to the Lockhart Utility Department.

I request that my personal information maintained by the City of Lockhart Utilities Department be kept confidential under Texas Utilities Code, Chapter 182. I understand that the Lockhart Utilities Department charges a fee of \$15.00 for this service, and that this charge will be added to my next utility bill.

Printed Name of Account Holder	Signature	
Account Number	Street Address	
Telephone Number	Date	